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DATE: July 9, 2003

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<b>MOHAMMAD ALI</b> <b>Examiner – Art Unit 2177</b> <b>COMMISSIONER FOR PATENTS</b>	703-605-4356	703-746-7238

FROM: Kevin J. Zimmer

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RE: Application Serial No.: 09/436,146  
Filed: November 9, 1999  
Inventors: ZAWADZKI et al.

Docket No.: PRNT-001/00US

NUMBER OF PAGES, INCLUDING COVER PAGE: 13	Client Number: 208643-2002
<b>URGENT, PLEASE DELIVER IMMEDIATELY</b>	Requestor #: 2208

**MESSAGE:**

Examiner Ali:

I have prepared the attached draft Amendment for your review and consideration. If you have any questions, please contact me.

Regards,

Kevin Zimmer

If you do not receive all of the pages, please call  
Rula Lopez at 858-550-6241 as soon as possible.

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8@PQ01L.DOC

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Attorney Docket No.: PRNT-001/00US  
(208643-2002)

I hereby certify that this correspondence is being transmitted by facsimile addressed to Examiner Mohammad Ali, Art Unit 2177, Facsimile Number 703-746-7238, at the United States Patent and Trademark office, Alexandria, VA 22313-1450, at approximately 2:00 PM on July 9, 2003.

Date: July 9, 2003

By:   
Rula Lopez

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

ZAWADZKI et al.

Serial No. 09/436,146

Filed: November 9, 1999

For: CENTRALIZED SYSTEM AND METHOD FOR  
MANAGING ENTERPRISE OPERATIONS

) Examiner: Mohammad Ali

) Art Unit: 2177

) Confirmation No.: 6202

**DRAFT**

Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

RESPONSE TO OFFICIAL ACTION  
AND AMENDMENT

Sir:

In response to the Office Action of April 21, 2003, Applicant requests reconsideration of the above-identified application in view of the following amendments and remarks.

**Amendments to the Drawings** are reflected by the enclosed copy of FIG. 1, which has been marked in red ink in order to identify the requested modifications thereto.

**Amendments to the Claims** are reflected in the listing of claims that begins on Page 2 of this paper.

**Remarks** begin on Page 9 of this paper.